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Key concepts : Cancer pain, Assessment, PMI

## Assessment of pain and adequacy of pain management in hospitalized cancer patients\*

*Yeonghee Shin<sup>1</sup>*

### ABSTRACT

The author investigated pain experiences of 90 cancer patients and the adequacy of pain treatment they have received during their stay at a large medical center in T city between October 1994 and August 1995. Pain was assessed by the Shortened BPQ and results are summarized as follows: As for ratings of "worst pain" during the 24 hour period, 70% of the patients reported they had "severe" pain. As for ratings on "pain now," 43% of the cancer patients reported "moderate to severe" pain. Over 46% of the patients reported a pain relief score of 0(not at all) or 1(somewhat) even after receiving pain medication.

Adequacy of analgesic treatment was evaluated by comparing the patient's reported level of pain and the analgesic use, namely, the pain management index(PMI). The PMI indicated that 58% of the patients were undertreated for the pain control. In review of nurse's notes, systematic pain assessment was scarcely recorded, although pain documentation appeared in 70% of the notes; and the contents were mostly simple description. In conclusion, the results of patient's pain ratings, the PMI and poor pain documentation in the nurse's notes implied poor pain assessment and management.

### I . INTRODUCTION

Pain is one of the most frequent and disturbing symptoms of cancer patients (Daut & Cleland, 1982). According to the World Health Organization(WHO)'s estimation, 3.5 million people in the world suffer unrelieved cancer pain each day(quoted in Haviley, et al. 1992). Bonica(1990), after reviewing 54 papers from 15 different countries, summarized that nearly 50% of the hospitalized cancer patients or 70% of the terminal cancer patients were apparently

suffering from severe pain. Cancer pain originates from more than one source, but in the most of the cases the pain can be controlled by relatively simple measures (Management of cancer pain guideline panel, 1994). In many countries, pain relief and palliative care have been given low priority in oncological care. Reasons for this may be multiple: (1) a focus on cure rather than care, (2) stoic attitudes of both patients and care-givers to pain, and (3) general fear of opioid addiction that contributed to policies on opioid imports, manufacture, distribution, and

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prescription. Most of all, undertreatment of cancer pain is attributable to clinicians' inadequate assessment and management practices (Camp, 1988; Charap, 1978; Management cancer pain guideline panel, 1994; Park & Shin, 1994).

The assessment of pain is a prerequisite to effective pain management. Better understanding of the extent of pain in cancer may lead to improved ability to manage it (Daut, Cleeland & Flanery, 1983). In spite of the importance of the study of pain in cancer, few data concerning the frequency and severity of pain are available. In Korea, work by Choi, Sook-Kyung (1997), Han, Ji-Youn, et al (1996), Lee, Doo-Ik (1992), Chung, Bok-Yae (1989) and the present work have provided some information about assessment and management of pain in cancer patients. Lack of a reliable, valid and easily administered measure of pain may have accounted, in part, the scarcity of investigations on this important topic.

The most commonly employed pain assessment scales are: The simple descriptive scale (SDS), the visual analog scale (VAS), and numeric rating scale (NRS) (Management of cancer pain guideline panel, 1994). In the pain assessment processes the single most important step is the patient's self-report, either verbal or written (Camp, 1988). Another important step is the communication about the pain between the patient and the caregiver. Many assessment scales may be academically accurate and detailed but, often too difficult or too lengthy for both to patients and caregivers. In that sense, Brief Pain Questionnaire (BPQ) developed by Daut, Cleeland & Flanery (1983) seems best suited in clinical settings in its brevity, simplicity and easiness of administration.

The aim of this study was (1) to examine the level of pain severity of cancer patients and (2) to examine the adequacy of pain management of the cancer patients in the context of the World Health Organization's (WHO) 3-level ladder (WHO, 1996).

## II. LITERATURE REVIEW

The World Health Organization (WHO) estimates that 3.5 million people in the world suffer unrelieved cancer pain each day (quoted in Haviley, et al, 1992). According to several authors (Bonica, 1990; Cleeland, 1985; Donovan, Dillon & McGuire, 1987; Han, et al, 1996), it is estimated that 30-50% of patients with early to intermediate disease and 55-75% who are in the terminal phases experience pain. Further, the pain has been classified as severe or excruciating in 30% of the cases and moderate to severe in 60%. The consequences of inadequate pain management include suffering, anxiety, fear, depression, anger, immobility, and isolation, leading to a decreased quality of life. In approximately 90% of patients, cancer pain can be controlled through relatively simple means (Schug, Zech, & Dorr, 1990; Teoh & Stjernsward, 1992), yet undertreatment of cancer pain is a serious and neglected public health problem (National Cancer Institute, 1990). The challenge to health care professionals is to identify those patients in need, to evaluate their pain, and to administer appropriate measures to manage it.

Effective pain management must be individualized according to the patient's needs. According to the AHCP's management of cancer pain guidelines (1994), the simplest dosage schedules and least invasive pain management modalities should be used first. Convenient, cost-effective oral administration is preferred. Analgesic treatment of mild to moderate cancer pain should include an NSAID or acetaminophen, unless there is a contraindication. When pain persists or increases, an opioid such as codein or hydrocodone should be added. For persistent or moderate to severe pain, higher doses or an opioid of greater potency can be given. Doses can be given around-the-clock with additional "rescue" doses as needed. Regularly dosing maintains a

constant level of drug in the body and helps to prevent a recurrence of pain.

Assessment of pain in the cancer patient is imperative for all health care professionals because failure to assess pain can lead to its undertreatment. The critical role of the assessment of cancer pain was highlighted in a 1993 study of 897 oncologists who, collectively in the previous 6 months, had managed more than 70,000 cancer patients(quoted in Management of cancer pain guideline panel, 1994). According to these physicians, poor pain assessment was the greatest barrier to effective cancer pain management in their own practices(Von Roenn, Cleeland, Gonin, Hatfield, & Pandya, 1993).

Pain is what the patient says it is and not what the health care provider expects it to be or thinks it ought to be. Thus patient's self-report is the single most reliable indicator of pain. One of the most commonly used pain assessment instrument is the Brief Pain Inventory (or Brief Pain Questionnaire) which was developed specifically for cancer patients and measures relevant aspects of pain, namely history, intensity, location and interference with activities. A comprehensive assessment is, of course, not possible with such a brief instrument. The BPQ is a compromise between investigator's desire to assess as much as possible and the limits imposed by the clinical settings, and it is characterized by brevity, clarity and self-administration(Daut, Cleeland & Flanery, 1983). Since its introduction, the BPQ has been translated into 7 languages(Cleeland, 1990; Romero, Plancarte, Heidrich, & Cleeland, 1991; Larue, Colleau, Brasseur, & Cleeland, 1995) and been applied to the clinical assessment of pain or epidemiological research. The author used shortened BPQ in this work.

### III. METHODS

#### 1. Study sample

A total of 90 hospitalized patients with cancer at a large tertiary care hospital in T city during the period of October, 1994 and August, 1995. The study included only patients 18 years or older who were able to communicate, and excluded patients with severe physical disability, mental confusion or delirium. Approval for this study was obtained from the department of nursing administration of the hospital where data collection was carried out. The purpose of the study was described to the subjects and they were guaranteed that the individual's response would remain anonymous. After receiving consent for participation, the author read the questionnaire for patients and recorded patient's responses. There were several reasons for choosing this approach. Many of the subjects were either aged with low educational background or suffering from pain too severe to allow them to read and answer the questionnaires by themselves. General characteristics and medical information of the study sample are presented in Table 1.

#### 2. Instrument

*The Shortened Brief Pain Questionnaire (SBPQ)*. Originally the BPQ, a self-report instrument designed to assess the multidimensional nature of pain, was used to assess the intensity of pain and the extent to which pain interferes with life activities(Daut, Cleeland, & Flanery, 1983). The BPQ is a reliable and valid measure of pain (Daut, Cleeland, & Flanery, 1983), it has been selected by Cancer Unit of the WHO to monitor the effectiveness of cancer pain relief programs. For pain intensity, there are four variables "pain worst", "pain least," "pain average," and "pain now," each with a range of 0-10. Based on the fact that many

patients lacked understanding with the 0-10 response system and the original BPQ is not brief enough for clinical use for cancer patients. The 0-4 response system contained essential part of original scale and patients have had little difficulty in understanding. The author also excluded 7 interference items about a patient's life caused by pain because patients complained of their abstractness. This short form of the BPQ included a representation of the human figure and asked questions about worst, least, average and present pain over the past 24 hours on a scale of 0 to 4 instead of 0 to 10. Each scale was presented as a horizontal row of equidistant numbers from 0 to 4, and was bounded by the words "no pain" at the 0 end and "pain as bad as you can imagine" at the other. The patients were also asked to estimate the degree of pain relief they were receiving from their pain treatment and to locate areas of pain on a human figure. Reliability of the scale was 0.89, demonstrating the good internal consistency of the scale.

*Adequacy of analgesics prescription.* Pain management can be thought of as adequate when there is congruence between the patient's reported level of pain and the analgesic he/she is using. The WHO guideline(1996) recommends that cancer patients with mild pain should be receiving at least a nonsteroidal analgesic (such as acetaminophen), patients with moderate pain should be receiving at least a less-potent opioid (such as codeine), and that patients with severe pain should be receiving an analgesic of the morphine type. The Pain Management Index(PMI) provides a comparison of the most potent analgesic prescribed for a patient relative to the level of that patient's reported pain. To construct the index, the 4 levels of analgesic drug therapy used were determined by the potency: (0) no order for analgesic, (1) nonopioid(e.g., NSAIDS or acetaminophen), (2) weak opioid(e.g., codeine), and (3) strong

opioid(e.g., morphine). Potency of analgesic was then compared with "pain worst." on this shortened BPQ. Pain scores of 0 were coded as 0(no pain); scores of 1 were coded as 1(mild pain); scores of 2 were coded as 2(moderate pain); and scores of 3-4 were coded as 3(severe pain). The PMI is computed by subtracting the pain level from the analgesic level. It ranges in value from -3(a patients with severe pain receiving no analgesic drugs) to +3(the patients receiving morphine or an equivalent, and reporting no pain). Negative PMI scores are considered to indicate under-medication and scores of 0 or greater are considered to indicate acceptable treatment.

*Chart review.* After an interview with patients, the author recorded data from a chart review including patient's diagnosis, types of treatment, physician's prescription of analgesics, route of administration, and frequency of administration.

A questionnaire was used to assess age, gender, level of education, and other demographic variables

### 3. Statistical Analysis

Data were analyzed using SPSS/PC (version 9) statistics software through the generation of standard descriptive statistics and t-tests and correlations. Frequencies and percentages were calculated for ratings of worst, least, average pain and pain now. t-Tests and correlations were calculated to analyze the relationship between pain intensity and patients' demographic variables. In order to determine the adequacy of analgesic treatment of the cancer patients, the PMI was computed.

## IV. Results

### 1. Patient characteristics

The mean age of the 90 patients included in this study was 56.5 years, 59% of them were

male and 88% were married. The patients varied widely with respect to their primary cancer diagnosis. The most common primary cancer site included stomach(31.1%), lung and intrathoracic(16.8%), breast(12.2%), and colorectal(11.1%). The average length of period since diagnosis of the cancer was 11.7 months(SD 20.4; range 1-144 months). About 46% of the subjects had received surgical therapy and 21.1% of them had received chemotherapy. Additional patient demographic data are provided in Table 1.

<Table 1> Patient characteristics

(N=90)	
Categories	n(%)
Gender	
male	53(58.9)
female	37(41.1)
Marital status	
Married	79(87.8)
Widowed	9(10.0)
Never married	2( 2.2)
Education	
No education	17(18.9)
Elementary	32(35.6)
Junior	21(23.3)
Senior	16(17.8)
College & above	3( 3.3)
No response	1( 1.1)
Occupation	
Laborer/Farmer	32(35.5)
Self-employed	12(13.3)
Office worker	9(10.0)
Other	5( 5.6)
Unemployed	32(35.6)
Monthly income	
≤ 1,000,000 won	48(53.3)
> 1,000,000 won	27(30.0)
No response	15(16.7)
Primary diagnosis	
Stomach	28(31.1)

<Table 1> continued

Categories	n(%)
Lung & intrathoracic	16(17.8)
Breast	11(12.2)
Colorectal	10(11.1)
Liver	9(10.0)
Cervical	5( 5.6)
Pancreatic	4( 4.4)
Other	7( 7.8)
Cancer treatment	
Surgery	41(45.6)
Chemotherapy	19(21.1)
Radiation	5( 5.6)
Combined treatment	17(18.8)
None	8( 8.8)
Age*	56.5(±11.14)
Illness duration*	
Months	11.7(±20.4)
Range	1-144

\* Mean and standard deviation

2. Sites of pain

All 90 patients reported that they needed pain treatment at some point during their hospital stay and most of them experienced pain in the abdominal, back and chest regions and had multiple pains(Table 2).

<Table 2> Sites of pain

(N=90)	
Sites	n(%)
Head, neck	5( 3.4)
Breast, thoracic region	25(16.9)
Upper shoulder, upper limbs	11( 7.4)
Abdominal region	61(41.2)
Lower back, lumbar spine	28(18.9)
Lower limbs	9( 6.1)
Anal, perianal, genital region	7( 4.7)
Everywhere	2( 1.4)

**<Table 3> Pain intensity on each of four scales**

(N=90)

scale	No pain n(%)	Mild n(%)	Moderate n(%)	Severe n(%)	Intolerable n(%)
Worst pain*	-	6( 6,7)	21(23,3)	27(30,0)	36(40,0)
Least pain*	18(20,0)	48(53,3)	16(17,8)	8(8,9)	
Average pain*	2( 2,2)	25(27,8)	44(48,9)	18(20,0)	1( 1,1)
Present pain**	10(11,1)	37(41,1)	27(30,0)	12(13,3)	4( 4,4)

\* Pain experience during the past 24 hour period

\*\* Pain experience at the moment of the interview

### 3. Pain intensity

Pain intensity during the last 24 hours was rated on a scale of 0-4(with 0 being no pain and 4 being intolerable pain). The percentages of patient ratings on each of four scales are reported in Table 3. Seventy percent(70,0%) of the patients reported a "worst pain" intensity score of 3(severe) or greater, 26,7% reported a "least pain" intensity score of 2(moderate) or greater(severe), and 70% reported "average pain" intensity score of 2(moderate) or greater(severe). About ninety percent(88,8%) of patients were in pain at the time of interview and over 47% of the patients had a current intensity score of 2(moderate) or greater (severe).

Bivariate relationships between each of the four pain intensity measures and demographic variables were examined. Pearson product moment correlations revealed that patient perception of their disease severity was positively correlated with worst pain scores( $r=.372$ ,  $p=.002$ ) and with average pain scores( $r=.294$ ,  $p=.014$ ). This indicates that pain scores become greater as patients perceive their disease to be more severe. Other demographic variables such as age, gender, education, and monthly income were not significantly correlated with pain scores.

### 4. Pain relief after pain medication

Pain relief following the administration of the analgesic was evaluated using a 4 point Likert

scale(with 0 being no pain relief at all and 3 being complete pain relief). The mean pain relief score following administration of a pain medication was 1,62(range 0-3,  $SD=.88$ ,  $N=69$ ), which corresponded to "somewhat or moderate" relief. However, over 46% of the patients reported a pain relief score of 0(not at all) or 1(somewhat) even after receiving pain medication.

**<Table 4> Pain relief after pain medication**

(N=69)

Categories	n(%)
No relief	6( 8,7)
Some relief	26(37,7)
Moderate relief	25(36,2)
Complete relief	12(17,4)

Note. Out of 90, only 69 patients responded

### 5. Pain management index

In order to determine the adequacy of analgesic management of cancer patients, the pain management index(PMI) was computed. Consistent with the finding of a high percentage of patients with severe pain, 58% of the patients in this sample had a negative PMI, indicating that the prescribed treatment was inadequate by WHO pain management standards. Table 5 represents the percentage of patients with each PMI score from this study. Previous studies have identified potential

predictors of inadequate pain management such as age and gender (Cleeland et al, 1994). In this study, however, a logistic regression analysis failed to identify these predictors of poor pain management

<Table 5> Pain Management Index

(N=81)	
PMI	n(%)
-3	1( 1.2)
-2	32(39.5)
-1	14(17.3)
0	29(35.8)
1	3( 3.7)
2	2( 2.5)

Note. Eighty one patients with analgesic prescription records reported.

As seen in Table 6, when individual analgesic orders were examined, of 90 patients, 12 received no pain medication at all: 43 received NSAIDs: 2 received weak opioids: and 33 received strong opioids. These drugs are used alone or in combination to manage pain. The majority of analgesics were given parentally (70%) and only 39.5% received at least one pain medication around the clock, while 60.5% were given analgesics on an "as needed (prn)" basis. Other pain treatments, such as TENS or a nerve blocker, were hardly used.

<Table 6> Type of analgesic prescriptions

(N=90)	
Analgesics	n(%)
None	12(13.3)
Only NSAIDs	43(47.8)
Weak opioids+ NSAIDs	2( 2.2)
Strong opioids+NSAIDs	33(36.7)

#### 6. Nurse's pain record

Examination of the nurse's notes for 90 patients revealed that 64 of them contained

documentation of patients' pain: however, they did not represent pain assessment, rather a simple description of patient's complaints. The frequency of documentation of patient pain by a nurse was on an average of 1.4 times per patient during his/her hospital stay.

## V. DISCUSSION

The short version of BPQ was administered to 90 cancer patients to evaluate pain intensity and pain management effectiveness. The short form of BPQ was found to be a simple and valid alternative to other more sophisticated scales. The reliability of the scale was appropriate for this study.

Results of this study concur with previous studies that inadequate pain management remains a significant problem. Unfortunately, 84.4% of the patients stated that they were in pain at the time of interview, a far greater number than the 43% reported by Donovan, Dillon, & McGuire in 1987.

When examining data were collapsed into mild-moderate-severe categories, 70% of the patients reported that they had severe pain(worst pain coded as 3 or 4 on a 0-4 Likert scale). As a way of comparison, the author compared this percentage with those obtained from other cancer pain surveys, including studies from United States as well as Korea. It appeared that a higher proportion of patients are in severe pain than those in earlier study samples in the United States(Marks & Sachar, 1973; Cohen, 1980; Donovan, Dillon, & McGuire, 1987), but was similar to those of Han, et al(1996), Lee, Doo Ik(1992), Chung, Bok Yae(1989) in Korea. This is consistent with patient's report of poor pain relief and about 2/3 of sample had a negative PMI score. The author of this study suggested that ongoing method of pain assessment and evaluation might aid in correcting some of the deficiencies in pain management observed in



this investigation.

According to patient reports, 46% of them did not get pain relief following analgesic medication and chart review showed that 58% of the patients were receiving less than adequate pain management, indicating undertreatment of pain. When comparing this result with similar studies carried out in other countries, more patients in this study were found to be inadequately managed than those in the US(42%)(Cleeland, et al, 1994) and France (51%)(Larue, Colleau, Brasseur, & Cleeland, 1995). However, patients of this study may have better analgesic treatment than those in China(67%)(Wang, Mendoza, Gao, & Cleeland, 1996) or India (79%)(Saxena, Mendoza, & Cleeland, 1999).

The most common analgesic drugs used in this study were NSAIDs (e.g., valentac, tarasin) and strong opioids(e.g., morphine, demerol, M-S contine, fentanyl). It was this investigator's assessment that patients receive analgesic drugs less than optimum level. The vast majority of analgesic medications were given parentally. Despite of WHO's recommendation, the use of oral analgesics was surprisingly low. Over one-half of pain medications were given on "prn" basis. This is surprising since accepted criteria for chronic pain management suggest the most appropriate regimens include scheduled analgesics to provide around-the-clock relief of pain and "prn" medications to address break-through pain(Inturrisi, 1989).

Nurse's notes were very discouraging in that pain assessment and documentation was scarce and inconsistent. Similar result has been reported by Lee, McPherson, and Zuckman (1992). Health care professionals should ask about pain regularly, because recent studies have shown that patients are reluctant to volunteer information about pain(von Roenn, Cleeland, Gonin, Hatfield, & Pandya, 1993).

The assessment of the patient's pain and of the efficacy of the treatment plan should be ongoing, and the details of the assessment

should be documented.

Although generalization is not possible from this small study sample, however several factors may account for this inadequate cancer pain management. Health care professionals may have been trained to be concerned about addiction, tolerance development to analgesics, sideeffect management problem, and governmental scrutiny of professionals who prescribe or handle narcotics. Pain management for cancer patients may have a low priority in cancer care education. Most of all, communication gap between patients and caregivers may have been the barrier to the effective pain management.

This study suggested that most(86.7%) patients had analgesic prescription, and the majority of these medications were ordered on an "as needed" basis. One of the major principles, advocated in both the American Pain Society Guide(American Pain Society, 1992) and the Agency for Health Care Policy and Research(AHCPR) Clinical Practice Guideline (Management cancer pain guideline panel, 1994), is that pain medications should be given on a routine basis to prevent pain rather than to treat pain because prevention of pain is easier to achieve than attempting to relieve pain after it occurs.

Experts in Korea and abroad suggested a need to educate patients and caregivers to enhance the opportunities to communicate among them and to modify routine practice patterns(Kim, SJ et al, 1997; American Pain Society Quality of Care Committee, 1995). This author concurs with those expert opinions.

## VI. CONCLUSION

The author conducted a survey utilizing the shortened BPQ to evaluate the adequacy of pain management in 90 cancer patients admitted to a large medical center in T city and obtained following results:

1. Seventy percent(70%) of the patients under

analgesic medication reported severe pain experience during the last 24 hour period.

2. Over 47% of the patients had moderate to severe pain at the time of interview.
3. Only 13.3% of the patients reported complete pain relief after pain medication, and over 46% of the patients felt that they are not receiving sufficient pain relief through their medication.
4. Fifty eight percent(58%) of the patients had a negative PMI, indicating they were inadequately treated for their pain.
5. Analgesics were mostly prescribed on "prn" basis and most frequent route of administration was parenteral.
6. Nurses documented patients' pain in 70% of nurse's notes examined; however, the content of the documentation was frequently incomplete.

In conclusion, the results of this study showed that level of pain management appears to be inconsistent with accepted pain management standard. This is at least in part attributed to the lack of pain assessment.

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